

RENTAL GUEST SERVICES



THE LAKES **byyoo**



GUEST SERVICES

Make it a memorable stay. Our dedicated Guest Services Team are here to cover all bases, from organising housekeeping, and creating an itinerary of activities to recommending local areas to visit or delicious restaurants to try.

T: 01367 254 272

E: guestservices@thelakesbyyoo.com

ACTIVITIES

Depending on availability, we have a fantastic range of activities that can be booked at scheduled times. These include zip-wire sessions, high ropes, nature walks, bushcraft, archery, axe throwing, tennis, football coaching, wood carving, clay pigeon shooting and much more.

To book an activity or event scan the QR code:

Or [click here](#)



Please note that all activities must be pre-booked and are non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.



DELIVERIES—

SUPERMARKET

£25

Includes escorting the delivery to the property and the unpacking of fridge/freezer items. Cupboard items will be left packed in the kitchen area.

SMALL PARCEL DELIVERY

£15

LARGE PARCEL DELIVERY

£30

Any parcels that require two people to carry and transport.



HOUSEKEEPING—

Services must be pre-booked as there is limited availability. 9am is the earliest available start time and 3pm is the last available start time.

CLEANING

£27 per hour

Includes a general interior clean and can include: Bedrooms (excluding linen change for beds which is charged separately), Bathrooms, Kitchen and Living areas.

LINEN CHANGES

1 bed | £30

Additional bed changes are priced at £20 per bed.

BBQ CLEAN

£30

All BBQs are cleaned prior to arrival.

ADDITIONAL TOWEL SET

£10 per set

Includes bath sheet, hand towel and bath mat.

BAG OF LOGS

£15 per bag

BOX OF KINDLING

£12.50 per box

BOX OF FIRELIGHTERS

£7.50 per box

FIRE PREPARED

£50 per fire

Includes setting up the fire and spare logs, kindling and firelighters.



FLOWERS—

All of the flowers come in a clear vase made with recyclable glass which must be left upon departure. If you would like to keep the vase this is an additional fee of £30.

SMALL VASE

£55

This includes a small seasonal arrangement of flowers that will be chosen by our local florist.

MEDIUM VASE

£70

This includes a small seasonal arrangement of flowers that will be chosen by our local florist.

LARGE VASE

£100

This includes a large seasonal arrangement of flowers that will be chosen by our local florist.

Alternatively, all flower arrangements can be presented as a gift bouquet which is gift wrapped in a box with an aquapak at no additional cost.

Pictures available upon request.



ENTERTAINING—

The following require booking in advance and is subject to availability.

MIXOLOGIST

£75 per hour

2-hour minimum charge. Additional charges may apply if requested on a premium night e.g. New Year's Eve. You will be notified of any additional charges upon enquiry. This price does not include drinks (spirits, mixers etc).

PRIVATE DINING

POA

Provided by our preferred supplier, [Dineindulge](#). Set menus are prepared by a chef, includes service and clean up after.

Scan the QR code to view set menus and pricing:



Please note that this service is not available in our Lakeside Cabins.

Cancellation Policy

Please note that these services are non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.



EXTRAS—

HIGHCHAIR & COT HIRE

£10 per night or £50 for 7 nights

Cots come with a mattress. Please ask for a mattress sheet if required.

SINGLE Z-BED HIRE

£30 per night or £150 for 7 nights

Includes all linen, bedding and set up.

AIR CON UNIT HIRE

£10 per day

HOMEMADE CAKES

POA

Ask for our cake menu upon enquiry. Bespoke cakes are subject to availability.

CELEBRATION BALLOONS

POA

ACTIVITIES

A scenic view of a lake with a dense forest in the background. A person in a purple outfit is ziplining across the water. A wooden tower is visible on the shore. The sky is blue with light clouds. The foreground shows some purple flowers.

THE LAKES **byyoo**



WATERCRAFT HIRE—

Price per day, from 10am – 10am the following day.
Hire is only available from 1 April – 30 September.

KAYAK

£50 per day or £250 for 7 days

CANOE

£60 per day or £300 for 7 days

PADDLE BOARD

£40 per day or £200 for 7 days

All watercraft hire comes with
lifejackets and paddles.



BIKE HIRE—

Price per day, from 10am – 10am the following day.

E-BIKE

£75 per day or £375 for 7 days

BIKE

£25 per day or £125 for 7 days

BIKE WITH CHILD SEAT

£30 per day or £150 for 7 days

BIKE WITH CHILD'S TRAILER

£50 per day or £250 for 7 days

CHILD'S BALANCE BIKE

£15 per day or £75 for 7 days



FISHING—

FISHING TACKLE HIRE

ROD & LURE

£40 per day or £200 for 7 days

CHILD'S STARTER KIT

£30

Includes rod, bait and net.

FISHING EXPERIENCE

BANK FISHING*

£440 for up to 4 people

£40 per additional person

Fishing rods and tackle provided.

*Cancellation Policy

Please note that the Fishing Experience is non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.



COACHING—

TENNIS

One to one session | £65 per hour

Group session (4 max) | £35 per person per hour

All equipment provided.

CRICKET

One to one session | £65 for 40 minutes

Group session (4 max) | £35 per person for 40 minutes

All equipment provided.

FOOTBALL

One to one session | £65 per hour

Group session (4 max) | £35 per person per hour

All equipment provided.

Cancellation Policy

Please note that these coaching services are non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.



OUTDOOR PURSUITS—

£250 per activity listed below. Each activity is a two hour session and is for up to six people. £35 per additional person (max of 12 people in total).

SAUSAGES & S'MORES

Suitable for ages 4+

BUSHCRAFT

Suitable for ages 4+

WOODCRAFT

Suitable for ages 8+

RAFTBUILDING

Suitable for ages 8+

*This activity is only available from
1 April - 30 September.*

Cancellation Policy

Please note that these activities are non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.



EXTRA FUN—

ARTS & CRAFTS

£150

1 hour 30 mins, up to 6 people, age 3+

ARCHERY TAG

£50 per person

1 hour 30 mins, min 8 people, age 8+

HOVER BALL & STICK IT ARCHERY

£50 per person

1 hour 30 mins, min 6 people, age 4+

LASER TAG

£60 per person

*1 hour 30 mins, min 6 people (max 12),
age 8+*

ARCHERY

£50 per person

*1 hour 30 mins, min 6 people (max 12),
age 13+*

AXE THROWING

£50 per person

*1 hour 30 mins, min 6 people
(max 12), age 13+*

AIR RIFLES

£50 per person

*1 hour 30 mins, min 6 people
(max 12), age 13+*

Cancellation Policy

Please note that these coaching services are non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.



ACTIVITIES TOWER—

2-hour session | £330

*Two of the below activities for up to 6 people (12 in total max).
£40 per additional person. This is subject to the size of the party
which will be informed by our team at the time of booking.*

1-hour session | £240

*One of the below activities for up to 6 people (12 in total max).
£35 per additional person.*

All below activities are suitable for 1,1m+ height.

ZIP-WIRE

CLIMBING

HIGH ROPES

POWER FAN

TRAPEZE

Cancellation Policy

Please note that these activities are non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.



OFF-SITE ACTIVITIES—

Please note that we are unable to offer transport to and from the below activities, we kindly request that you arrange your own.

CLAY PIGEON SHOOTING

£95 per person

50 clays, min 4 people, age 12+

HORSE RIDING

From £150 per person

Suitable for ages 10+

Cancellation Policy

Please note that these activities are non-refundable. We use local suppliers in order to support our Cotswolds community therefore we are unable to refund any cancellations.



RELAX & RECHARGE—

Soak away any stresses with a trip to The Spa, with a rejuvenating facial or massage. If you're looking to work on your fitness levels there's also a range of classes to book.

All of our treatments reflect our sustainable and natural ethos, designed to help you reconnect with nature and your health & wellbeing.

To book a treatment or fitness class scan the QR code:

Or [click here](#)



For all swimming pool, gym and spa treatment enquiries please email spa@thelakesbyyoo.com or call 01367 254 267.





Sailing Lake

Conservation Lake

Kingfisher Lake

Bowmoor Lake

Longdoles Lake

Warrens Cross Lake

Huntsmans Lake

West Entrance

Main Entrance

Sailing Club

Play Area

Bar & Kitchen

Marley Lake

Spa & Wellness Centre

Activities Hut

Golf & Cricket Nets

Tennis Courts

Football Pitch

Meadow

Beach

Zip Wire & Climbing Wall

Fishing

Pontoon

Pontoon

Bees

Farm

Honey Bee Lake

Arboretum

Birdhide

Clay Pigeon

Vegetable Garden

The Manor Farm Barns

Cotswolds Waters & Fairford

A417

Lechlade

GUEST SERVICES

E: guestservices@thelakesbyyoo.com

T: 01367 254 272

THE LAKES byyoo



HAMPERS—

BREAKFAST

£25 per person

Includes breakfast essentials such as freshly-baked bread, milk, butter, juice, eggs, jam and more.

Veggie/vegan options available. Please do let us know whether you have any dietary requirements ahead of your stay.